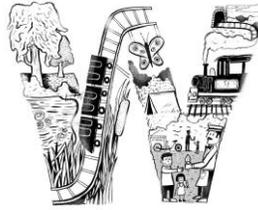


This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.



Access Statement for Wicksteed Park

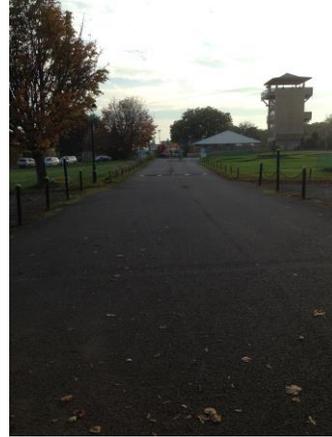
Introduction

Wicksteed Park is situated on the outskirts of Kettering, 2 miles from Junction 10 of the A14. There's nowhere quite like Wicksteed Park. Along with 30 exciting rides and activities, including one of Europe's longest zip wires, there's 147 acres of beautiful rolling parkland – perfect for a game of frisbee, or a big family picnic. Stay the night in our cosy campsite, wander round our woods, or jump aboard the UK's most popular narrow gauge railway – there's more to do than you can shake a shilling at. There is also the grand Edwardian Pavilion which hosts many events each year - from our famous Daytime Shows, to weddings, to exhibitions. The list goes on!

The park itself is on a slight hill, but the majority of the roads around the park are flat. There are a lot of green areas, which are also used for a lot of the car parking.

Wheelchair users can have a free wristband, and our Railway is wheelchair accessible.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01536 512475 or email information@wicksteedpark.org.



Pre-Arrival

- Kettering Railway Station is 1.5miles away from Wicksteed Park. There is a taxi rank outside the station, or local taxi firm KLM Taxis can be contacted on 01536 310123.
- Bus numbers X1, X4, 34, 49 and 50 stop outside Wicksteed Park. Others stop here on request.
- A limited number of wheelchairs are available for hire for a refundable deposit of £5 per day. Please telephone 01536 512475 in advance to book a wheelchair.

Car Parking and Arrival

- There is ample car parking on site (the majority on grass) and a small number of allocated hard standing disabled parking spaces. There are no concessions for Blue Badge holders.
- There are two car parking payment machines in the main precinct - one on ground level, and the other up a step. In case of difficulty, parking can also be paid for in the Gift Shop, Reception and Guest Services. The telephone number for our Security department is located on the payment machines should you experience any problems.
- The majority of surfaces around the park are level, however there is a gravel area in the Fairground. There is lighting in the main precinct, but not on the fields.

- Access into the Pavilion is on one level.
- The drop off area by the main gate has a dropped kerb.



Main Entrance, Reception and Ticketing Area

- There is a low counter in the Reception area for wheelchair users.
- The main precinct is on one level, and there is a ramp at the entrance of Guest Services.
- We offer discounts for wristbands for disabled visitors (with a DLA letter). There are no concessions for carers.

Attraction (displays, exhibits, rides etc.)

- There are four main ride areas – Arena, Lakeside, Fairground and Playground. Rush (the tower with Zip Wires, Bag Jump, Climbing Wall, etc) is situated at the end of the Precinct area. Wickys Play Factory (indoor play area situated in the Fairground) has an entrance and exit suitable for wheelchairs (ground level) and male and female disabled toilets.
- Background music is played in some areas of the park.
- Ride access information is displayed at the entrance of each ride.

- Some attractions have flashing lights (for example our Halloween event Haunted House) - this is clearly displayed at the entrance to the attraction.
- There are a number of seating areas at various intervals around the park.
- There is a new walkway and pontoon around the lake which is wheelchair accessible.
- The Pavilion is on ground level and has disabled toilets. Lighting in the room are fluorescents.
- Details of access for the rides (i.e. height restrictions) can be found on our website, at the ticket offices, and at the entrance to each ride.
- Wicksteed Park's brand font is Avant Garde Gothic. We use this in its varying weights (book; regular; semi-bold; bold) and in a variety of sizes – ranging from 300+pt on signage, 20pt on safety information notices, and 9pt on take-away marketing materials.

Within the park, there are sub-brands – RUSH and Pavilion Shows. For these, the name, headline and sub-heads may incorporate other fonts (e.g. 3 The Hard Way Overrun for RUSH) but the main body text tends to remain the brand font.

The brand palette consists of 16 colours plus black and white. The colours are utilised in different combinations across the park. We place contrasting tones together in order to help text and imagery stand out.

Illustrations are used to bring character to our communications, and where helpful, we display pictograms (for example, correct riding position on safety signs).

Public Toilets

- There are public WC's at various intervals around the park. Most have disabled cubicles, and there is a unisex disabled cubicle in the main precinct.

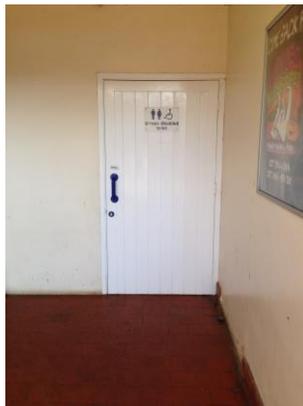
- Unisex toilet measurements (in the main precinct):

There are 15" between the floor and the seat.

There is a 26" gap to the left of the toilet (as you look at it).

There are horizontal hand rails to the left and right of the toilet, and a vertical handrail to the left / front.

The sink has lever taps.



Catering

- There are a number of different catering outlets around the park. Staff are able to give assistance if required.
- Carousel Cafe: There are tables and chairs inside and out. The tables inside are approximately 27" high and the chairs do not have arms. There are steps and a ramp leading towards the entrance. The entrance to the Carousel Cafe is approximately 55" wide. The nearest toilets are in the precinct (including disabled).
- Precinct Catering: This is outside. There are no tables or chairs directly outside but seating outside the Carousel Cafe is close by. The counters are fairly high. The nearest toilets are in the precinct (including disabled).
- Hexagon: There are five steps, a ramp or sloped grass leading up to this outlet. This is a counter service restaurant and there are tables inside and outside. The tables outside are picnic benches. The tables inside are approximately 27.5" high, and

the chairs do not have arms. The floor is part concrete, and part wood. The Hexagon has its own toilets (including 1 unisex disabled). The main entrance doors are approximately 57" and 59" wide.

- Idea's Cafe: This outlet is on a slope, one door is on ground level, another has three steps going down. Service in this outlet involves ordering food at the counter which is then brought to your table by a member of our waiting staff. The entrance is approximately 54" wide, and tables have a clear 23" height underneath. The chairs do not have arms. The Idea's Cafe has its own toilets (including disabled).
- Diner: The large entrance (up 1 step) is approximately 24' wide (with two narrow posts at regular intervals). There are 2 other entrances up ramps of approximately 5' in width each. The Diner has tables inside and out, and service is at the counter. The outside tables are picnic benches. The tables inside have rows of 2 or 3 seats attached (no arms). The tables are approximately 27" from the wooden floor. The nearest toilets are next to the outlet (including disabled).
- Oaktree: This outlet is outside on ground level and has counter service. The nearest toilets are in the precinct (including disabled).
- We endeavor to meet all dietary requirements and customers are requested to advise a member of staff in the catering outlets of any allergies or dietary requirements so that they can be catered for accordingly.

Shop(s)

- The Gift Shop has access on one level. There is ample room in the shop for pushchairs and wheelchairs. The entrance is approximately 58" wide.
- Bah Humbug (sweet shop) is on one level and the entrance is 34" wide.
- Staff are able to give assistance if required.

Grounds and Gardens

- There are large lawns and picnic areas in Wicksteed Park. Some are on a slope.
- The footpath around the lake is approximately 6ft wide and is firm and level.
- All others walkways are also roads (not accessible to the public).

Additional Information

- We welcome dogs in Wicksteed Park, however they must be kept on their leads at all times. Dogs are not permitted in the free playground, sandpit areas or catering outlets. Assistance dogs are permitted in the catering outlets.

Contact Information

Address (Inc postcode): Wicksteed Park Barton Road Kettering
Northants NN15 6NJ

Telephone: 01536 512475

Email: information@wicksteedpark.org

Website: www.wicksteedpark.org

Hours Of Operation: Open every day except Christmas Day.
Rides are seasonal. Please see website for details.

Local Equipment Hire: Hearing & Mobility 01536 415373

Local Accessible Taxi: KLM Taxis 01536 310123

Local Public Transport: Kettering Railway Station 08457 125 678
Travelline (Bus Times) 0871 200 2233